

100% GOVERNMENT PHOTO ID  
CHECK TO ENTER THE BUILDING  
Center Hours of Operation:  
**Monday - Thursday**  
8:30am - 4:30pm  
**Friday**  
9:30am - 4:30pm



## Northeast

5171 South Dakota Ave NE  
Washington DC 20017  
202-576-3092  
[www.dcnetworks.org](http://www.dcnetworks.org)

**Unemployment Compensation:**  
Mon -Thurs 8:30am 4:00pm  
Friday 9:30am - 4:00pm

Center will be closed Monday,  
May 25, 2015 in observance of  
Memorial Day

### May 2015

(No sessions will be held on Fridays)

	Monday	Tuesday	Wednesday	Thursday	Friday
Week 1					1
Week 2	4	5	6	7	8
Week 3	11	12	13	14	15
Week 4	18	19	20	21	22
Week 5	<b>25 - Closed (Holiday)</b>	26	27	28	29

	Monday	Tuesday	Wednesday	Thursday	Friday
9:00 - 10:00	<b>Get to Know Your American Job Center (Orientation)</b>	<b>Get to Know Your American Job Center (Orientation)</b>	<b>Get to Know Your American Job Center (Orientation)</b>	<b>Get to Know Your American Job Center (Orientation)</b>	<b>No Workshops</b>
10:30 - 11:30	<b>Microsoft Digital Alliance</b> (Pre-registration required)	<b>Microsoft Digital Alliance</b> (Pre-registration required)	<b>Microsoft Digital Alliance</b> (Pre-registration required)	<b>Microsoft Digital Alliance</b> (Pre-registration required)	<b>No Workshops</b>
1:00 - 2:00	<b>Financial Literacy: The Basics</b> (Only offered Week 1)	<b>Smart Resume: Tips, Tools and Techniques</b>	<b>The Conversation That Gets The Job (Interviewing Skills)</b>	<b>Smart Resume: Tips, Tools and Techniques</b>	<b>No Workshops</b>
2:30 - 3:30	<b>Navigating DCNetworks</b>	<b>Writing a Professional Cover Letter</b>	<b>Successfully Submitting Online Job Applications</b>	<b>Writing a Professional Cover Letter</b>	<b>No Workshops</b>

Microsoft Digital Alliance and Creating a Smart Resume will be held in Room 216  
All other sessions will be held in Room 218

### Attendance Policy

First Come, First Served Seating

Please sign into session at reception desk at least 10 minutes before designated start time

Doors will be closed and session will begin at scheduled start time

Seating capacity strictly enforced

*Although DOES makes every effort to maintain our schedules as assigned, session times are subject to change without prior notice*

**REGISTRATION IN DCNETWORKS IS REQUIRED BEFORE SERVICES CAN BE RENDERED.**

**You can register at [www.dcnetworks.org](http://www.dcnetworks.org)**

## **Session Descriptions**

### **Get to Know Your American Job Center (General Orientation)**

This session is designed to provide participants with general information and services provided by the Department of Employment Services and the American Job Center programs which includes an overview of scheduled Performance Enhancement Sessions.

### **Writing a Professional Cover Letter**

A well-written cover letter can increase the chances of an employer viewing your resume. Learn how to write a professional cover letter that best represents your skills and strengths applicable to your desired position.

### **Smart Resume: Tips, Tools, and Techniques**

Your resume is your first impression. Learn how to structure your resume in a way that will stand out to employers. Discussion will include strategies on how to cater your resume to the job description, different resume styles, and using key words and phrases.

### **The Conversation That Gets the Job (Interviewing Skills)**

Market your skills to the employer and prepare for a professional interview. Learn about panel interviewing, what not to say during an interview, and what to do after the interview is over.

### **Navigating DC Networks**

Learn the best strategies to connect with employers and their job postings online through DC Networks. This session will provide you with necessary information to assist you in putting your best foot forward online. Find out about tools that will help you show employers who you are, alert you when new jobs are posted and improve your job search.

### **Successfully Submitting Online Job Applications**

Learn how to effectively complete an online job application, job related online assessment, and avoid common errors that impact your chances for an interview.

### **Financial Literacy: The Basics**

Financial Information on the go to assist you in becoming financially and economically literate.  
(Facilitated by the Educational Opportunity Center)

### **Microsoft Digital Alliance**

Brand new to computers? This 4-week, hands-on course is for you! Learn how to use the mouse, keyboard, and send an email with an introduction to Microsoft programs.

You must pre-register for this course by contacting Vanessa Ingram at 202-576-3092 or at [Vanessa.Ingram@dc.gov](mailto:Vanessa.Ingram@dc.gov)

## **Partner Services**

### **Unemployment Insurance Benefits Services**

Customers can file their initial or weekly claims using [DCNetworks.org](http://DCNetworks.org). Customers can speak with a Claims Examiner to discuss issues related to their claim 8:30am-5:00pm Monday thru Thursday and 9:30am-5:00pm Friday.

Customers will be received in the center until 4:00pm. After 4:00pm, customers may call the UI Call Center at 202-724-7000.

### **Vocational Rehabilitation Services**

Mr. Jones is available Monday and Tuesday from 9:00am - 3:00pm. Ms. Lyons will be available Wednesday, Thursday and Friday from 9:00am - 3:00pm, by referral only.

*Staff may also connect job seekers with possible referrals to services that are offered in the community, including services for people with disabilities, mental health services, literacy/ESL/LEP services, etc...*